



GATX Rail Europe

WE ARE HIRING!
#joinGATX

GATX Rail Europe is a leading, full-service railcar lessor offering a high quality and diversified fleet to over 20 European countries. With an experienced, service-oriented team, we are focused on making railcar leasing and rail transport simple, efficient, and seamless thus we have strategically located offices across Europe. At GATX we empower, develop, and recognize our people, building a culture of excellence, accountability, and respect. We value diversity and open communication to create a collaborative environment. Together, we achieve more and embrace change by challenging the status quo.

To support our growing organisation we are currently looking for

Technical Customer Service Specialist (m/f/d)

Your main responsibilities:

- Administrative processing of repairs in workshops or mobile interventions
- Selection of workshops according to the repairs required
- Checking maintenance measures ordered in the workshops or directly at the customer's premises
- Processing claims
- Electronic document/data management, including archiving
- Invoice processing
- Project support

We offer:

- an attractive remuneration package with above-average social benefits
- a well-equipped workplace in the heart of Paris
- a flexible working model and the possibility of working from home
- a wide range of training and development opportunities
- an international working environment, characterised by teamwork and a very good working atmosphere

You are a good fit if you have:

- Successful completion of commercial/technical training
- Several years' professional experience in the administrative and/or technical field
- Good technical understanding
- Reliable use of Microsoft Office applications
- First experience of ERP systems (SAP, etc.) desirable
- Good knowledge of French and English, German and/or Italian is an advantage
- Good telephone skills
- Hands-on mentality and a customer-, service-, team- and solution-oriented working method
- Willingness to travel and flexibility (occasional visits to workshops and customers, but also internal meetings at other GATX sites)

We are looking forward to receiving your application!

Join our GATX team and let's make railcar leasing easier together.

Apply now

Want to learn more about us? Watch our video here!

THIS IS US.
MEET GATX RAIL EUROPE.

